



EDIFY

BETTER BUSINESS COMMUNICATIONS ARE HERE

Let's reinvent employee & customer experience together.

Edify connects companies with customers and employees with each other in a new way that makes business interactions as easy as personal ones. We give users the freedom to interact with colleagues and customer by phone, text, email, and video, just like they do with friends...on one screen, with one click.

We know how painful most customer service experiences can be because we are customers, too. So we built the communications solution we wish every business had. Combining contact center, unified communications, and API functionality unites the entire organization on a common platform because customer experience is everyone's job.

Better software. Happy employees. Forever customers.

IN A COMPLEX WORLD, SIMPLIFY

Edify combines what most companies need multiple, disparate products to achieve.

- Contact Center (CC): One window for users to meet customers across channels within a single interaction
- Unified Communications (UC): Enterprise-wide team collaboration with one-click voice, chat, and video
- Communication Platform (CP): Third-party integrations, customizable open APIs, and built-in telecom
- No-Code Workflows: One drag-and-drop tool to replace IVR, IVA, RPA, and more



Everything employees need to do the best job for customers in one window, at their desk or on the go.

Besides newfound peace of mind, here's what's in it for you:

Cloud-Native Platform

from telco to desktop

Transparent No-Waste Pricing

for scaling as needed

Genius No-Code Interface

for power at the administrator level without IT help

Multi-Cloud Architecture

with no single point of failure

Innate Machine Learning

for smarter bots and more productive humans

Full-Stack 100% Uptime SLA

backed by a 10x financial guarantee

One Window

for applications, databases, and channels in a single view

Built-In Telecom

with owned minutes and number origination in 60+ countries

Global Availability

with real-time redundancy and sub-millisecond global routing across dozens of data centers



Unmatched global presence for unprecedented pliability, reliability, autonomy, and speed.

Build custom drag-and-drop workflows in moments.



HOW TO BUY EDIFY

Software licenses are over. Edify Credits are here.

Spending on licenses you don't use all the time isn't smart, fair, or necessary anymore. We're pretty sure your business needs change more than once a year, so we created pricing to match. Edify Credits give you the flexibility to use the solution your way. Each time a user logs in to Edify CX for the day or Edify EX for the month, they consume one Edify Credit. Use as many or as few as you like each day or week or month. Add or take away users at any time with just a click. Buy more Edify Credits whenever you need them.

Here's how to calculate how Edify Credits you need to get started:

$$\frac{\# \text{ Edify CX Users} \times 222 \text{ avg days worked / year}}{\text{Edify Credits} \times \$7 \text{ each}}$$

$$\frac{\# \text{ Edify EX Users} \times 12 \text{ months / year}}{\text{Edify Credits} \times \$10 \text{ each}}$$



EDIFY EX

Unified Communications

One-click team collaboration across channels

1 Edify Credit = \$10 / User / Month



EDIFY CX

CC+UC+Communications Platform/API

For all the ways you communicate and collaborate internally and with customers

1 Edify Credit = \$7 / User / Day



EDIFY API

Communications Platform / API

Expand your environment or develop something completely new

USAGE-BASED

Learn more at edify.cx/pricing

Prices are U.S.-based. International pricing is available upon request.



About Edify

Edify connects businesses with customers and employees with each other, making enterprise communications as easy as personal ones. Its flagship product, Edify CX, unites contact center (CCaaS), unified communications (UCaaS), and real-time communications platform (CPaaS/API) functionality in a single cloud-native solution that facilitates continuous conversations. Now, customers and employees can easily move among channels in one window, just like they do every day on their phones. Companies choose Edify for its global availability, no-waste pricing, and full-stack 100% SLA uptime guarantee. Edify is also a Google Chrome Enterprise Recommended partner for the contact center. Learn more at edify.cx.